Avaya INTUITY™ AUDIX® LX Multimedia Message Server

In today’s competitive environment, meeting customer needs is essential to your company’s success. Avaya INTUITY AUDIX LX Multimedia Message Server is designed to help you and your employees work more effectively and be more responsive to customers.

Designed especially for small and midsize businesses and smaller locations of larger enterprises, INTUITY AUDIX LX messaging gives your business convenient access to all messages using a phone or computer whether the message is delivered through voice mail, email, or fax. Your employees can respond more quickly, resolve customer issues, and provide superior service.

Now you can facilitate collaboration and relationship management throughout your entire “virtual enterprise” — customers, employees, suppliers, and partners — with Avaya INTUITY AUDIX LX multimedia message server. Written in language of the Linux operating system, with built-in e-mail and fax messaging features, the INTUITY AUDIX LX message server delivers messaging flexibility, runs on industry-standard hardware.

Take advantage of the INTUITY AUDIX LX message server to position your company for success by strengthening the essentials of communications:

- **Collaboration** — Many people now prefer to communicate via messaging because it is quick, effective, and enables better time management. The INTUITY AUDIX LX message server can help to improve decision-making and customer service because it allows employees to conveniently retrieve and respond to voice, email or fax messages.

- **Relationship Management** — Customers remain loyal to companies that provide rapid information, ordering, and escalation. By providing access to all messages in a single place, the INTUITY AUDIX LX message server allows employees to quickly identify and respond to high priority messages in any medium.

- **Information Access and Delivery** — Whether employees are in the office, traveling, or working from home, the INTUITY AUDIX LX messaging server allows them to retrieve and send messages from any PC. They can use a phone to direct fax messages to any fax machine — for example, at a hotel or customer site — and even listen to e-mail messages via text-to-speech conversion.

**Respond Quickly and Conveniently, with Anywhere, Anytime, Any Media Messaging**

Easily Access Any Type of Message, from Phone or PC. Message management devours time, and urgent communication can easily be overlooked. With INTUITY
AUDIX LX messaging, employees can more quickly retrieve, organize, and respond to urgent messages more quickly because all messages—voice, e-mail, and fax—can be accessed from either a telephone or PC, at work, at home, or on the road. **These features are standard.**

Integrated e-mail and fax messaging make it easier to collaborate with partners, suppliers, and others outside your messaging network.

Use the included INTUITY™ Message Manager software to access and send voice, e-mail, and fax messages from your desktop computer.

You can access and respond to messages by phone as well as by computer. For example, suppose a client sends an urgent e-mail message while you're out of town. You can have your pager alert you to the new message and then use a cellular or wired phone to retrieve the message.

With its text-to-speech capabilities, the INTUITY AUDIX LX message server lets you listen to the e-mail just as you would a voice message. Respond to the e-mail by voice, or forward it to a colleague along with a voice attachment for further immediate action. To play back your voice messages from within your e-mail program at your desk, you need only a multimedia PC and INTUITY Message Manager.

### Feature Summary

- **Visual desktop access to messages**
- **Integrated fax messaging**
- **Analog and digital networking capability**
- **LAN/IP card for integrated e-mail messaging and digital networking**
- **Text-to-speech conversion, for retrieving e-mails by telephone**
- **Traditional telephone user interface**
- **Full message storage capacity without the need for activation**
- **Secure backup of system configuration, profiles and message store to network-accessible server**

### Leverage Existing E-mail Systems

The INTUITY AUDIX LX message server supports e-mail integration using Internet Messaging software. It interoperates with most popular e-mail systems (such as Microsoft Exchange, HP OpenMail, and Lotus Notes) and clients (such as Microsoft Outlook, Microsoft Exchange, Microsoft Internet Explorer, Lotus Notes, Netscape Navigator, Eudora Pro, and Eudora Light). Users can access e-mail messages not only from their PCs, but also from wireless or wired phones. Your system administrator can manage the Internet Messaging software from any network connected PC equipped with a Web browser.

### Administer Hundreds of Mailboxes

With an intuitive, Web-based graphical user interface, the administrator can manage the system from a local terminal over their LAN/WAN using the included LAN card, or remotely via the modem, quickly accomplishing tasks such as adding or deleting mailboxes, comparing or revising classes of service, and administering personal or system distribution lists.

### Scale as Your Business Grows

Your message system needs to grow in step with your business. Choose an INTUITY AUDIX LX message server to support from 100 to 1,200 employees, or connect it to a worldwide network that can include messaging systems from other vendors.

With INTUITY AUDIX LX networking, you can extend the power of messaging across the virtual enterprise, strengthening collaboration and enabling communication across time zones and languages. And digital message transmission via the included LAN/IP card can help to decrease messaging costs substantially by reducing transmission time and enabling the use of more cost-effective networks. INTUITY AUDIX LX is a certified Avaya Message Networking endpoint.

### Take Advantage of Avaya Professional Consultants

Avaya's Professional Consultant Services provide a full range of offerings for implementation, administration, administration training, and education, all delivered by a team of Microsoft Certified Software Engineers (MCSEs).
and Certified Novell Engineers (CNEs). To ensure that deployment of your included software applications proceeds smoothly and delivers the expected functionality, select from the following optional offerings:

• INTUITY Message Manager implementation and/or end-user training

• Internet Messaging for INTUITY AUDIX implementation

• AMIS/Digital Network Administration

Harness Messaging for Your Success
With integrated voice, e-mail, and fax messaging, your employees can be equipped to respond at the accelerated pace that’s here to stay. Take advantage of INTUITY AUDIX LX messaging for the communication capabilities that will give your company a competitive advantage.

Learn More
To learn more about INTUITY AUDIX LX multimedia messaging with included IP and fax capabilities, and the capacity to expand beyond 1,200 mailboxes, ask your Avaya Client Executive or Avaya Authorized BusinessPartner or visit avaya.com/solutions.

System Capabilities

<table>
<thead>
<tr>
<th>Ports</th>
<th>4 - 24</th>
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</thead>
<tbody>
<tr>
<td>Mailboxes</td>
<td>100 - 1,200</td>
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<tr>
<td>Storage Hours</td>
<td>500 hours</td>
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</tbody>
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Enterprise Challenge

| Collaboration, for better decision-making | • Integrated voice and fax messaging  
• Internet Messaging software |
|-----------------------------------------|----------------------------------|
| Relationship management, for the service that retains customers | • Supports 35 languages  
• Visual Desktop Messaging |
| Information access and delivery, for fast answers from anywhere | • Fax messaging  
• Visual Desktop Messaging  
• IMAP4 client support |
| Networking, to extend communication to the entire virtual enterprise | • AMIS and TCP/IP networking  
• Built-in LAN/IP card  
• Compatible with Avaya Message Networking |
About Avaya

Avaya delivers Intelligent Communications solutions that help companies transform their businesses to achieve marketplace advantage. More than 1 million businesses worldwide, including more than 90 percent of the FORTUNE 500®, use Avaya solutions for IP Telephony, Unified Communications, Contact Centers and Communications Enabled Business Processes. Avaya Global Services provides comprehensive service and support for companies, small to large. For more information visit the Avaya Web site: http://www.avaya.com.

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